

# 2020-2021 TTC Catalog

## IST 286 Technical Support Internship I

Lec: 0 Lab: 9.0 Credit: 3.0

This course is an entry-level technical support/help desk internship. Students intern at the college's help desk and provide support to faculty and staff. Students will participate in weekly evaluation sessions of calls and solutions.

### **Prerequisite**

CPT 209

and

IST 165

and departmental approval

### **Course Offered**

Fall

Spring

Summer

### **Grade Type**

Letter Grade

### **Division**

Business Technology